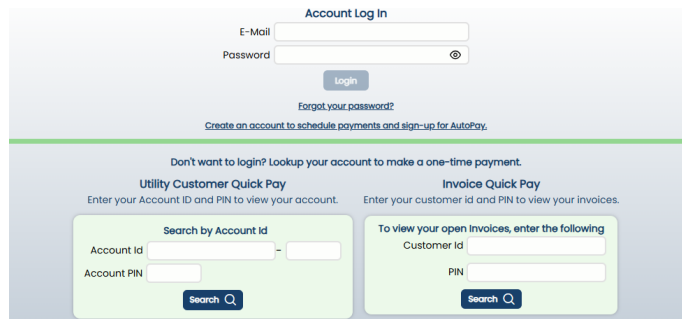


MetCom Launches New Customer Payment Portal

The Metropolitan Commission is pleased to announce the launch of our new and enhanced customer payment portal, designed to make your payment experience faster, more secure, and easier to use.

What's New?

- ☒ A modern, user-friendly interface
- ☒ Faster payment processing
- ☒ Simplified the steps to enroll in AutoPay
- ☒ Improved mobile access
- ☒ Enhanced security features
- ☒ Access to real-time transaction history and receipts



The screenshot displays the MetCom Customer Payment Portal interface. At the top, there is an 'Account Log In' section with fields for 'E-Mail' and 'Password', a 'Login' button, and links for 'Forgot your password?' and 'Create an account to schedule payments and sign-up for AutoPay'. Below this, a section titled 'Don't want to login? Lookup your account to make a one-time payment.' offers two options: 'Utility Customer Quick Pay' and 'Invoice Quick Pay'. The 'Utility Customer Quick Pay' section prompts users to 'Enter your Account ID and PIN to view your account.' and provides a 'Search by Account Id' form with fields for 'Account Id' and 'Account PIN', a 'Search' button, and a magnifying glass icon. The 'Invoice Quick Pay' section prompts users to 'Enter your customer id and PIN to view your invoices.' and provides a 'To view your open Invoices, enter the following' form with fields for 'Customer Id' and 'PIN', a 'Search' button, and a magnifying glass icon.

Whether you're making one-time payments or managing recurring billing, our new portal gives you greater control and visibility every step of the way. Pay your bill online at <https://www.metcom.org/> or scan the QR code below.

For customers on AutoPay or that have already created a portal account, **no action is needed** as this information was transferred from our old portal.

We're committed to providing you with the best tools and services possible.

Thank you for your continued trust and please contact our Billing Department at (301) 737-7400 option one or via email at billing@metcom.org if you have any questions.

